



# TSOGO SUN CASINOS . HOTELS

ENTERTAIN. IT'S WHAT WE DO.

TSOGO SUN PROUDLY SUPPORTS THE NATIONAL RESPONSIBLE GAMBLING PROGRAMME. WINNERS KNOW WHEN TO STOP. ONLY PERSONS 18 YEARS AND OLDER ARE PERMITTED TO GAMBLE. NATIONAL PROBLEM GAMBLING COUNSELLING TOLL-FREE HELPLINE 0800 006 008.

## H07: HOST (Suncoast Casino)

Tsogo Sun welcomes job applications from passionate and hard-working team players who want to be part of our ever growing Tsogo Sun family. We value our employees and provide them with the means to grow within the company, opening many doors in the process. If this is an offer that excites you, send in your application and you could be the newest addition to our family.

### Our successful Hosts ...

- accurately and efficiently **process** a variety of **financial transactions** (vouchers, cash, etc.) in a very busy environment strictly according to company **policies** and **procedures**
- are fully informed and up to date with regards to the Rewards Programme, guest offers, activities at the Unit, operational and legislative requirements and standard operating procedures
- provide efficient and friendly **customer services** to guests, in person and telephonically
- **resolve complaints** efficiently, effectively and professionally
- project a **professional image** in both appearance and attitude
- stand and move through the property for **long periods**
- work as part of a team or individually to deliver **high quality** standards consistently and accurately.

If you have these **qualifications**, join our team: Matric (NQF 4), Numeracy skills (NQF 4), Verbal and written English skills (NQF 4), proficient skills in MS Office, and at least two years' experience related hospitality field and/or customer service, answering telephones and administration.

**CLOSING DATE: 27<sup>th</sup> July 2025**

**To apply**, your written application must include:

- CV (maximum 4 pages)
- contactable references (with telephone numbers)
- covering letter with three reasons why you're our top candidate for the job!

For info or to apply, **click on the below link or scan the QR code:**

<https://app.smartsheet.com/b/form/acc4f337320948b393fcc779c3742e21>

