



EMERALD
TSOGO SUN

ENTERTAIN. IT'S WHAT WE DO.

TSOGO SUN PROUDLY SUPPORTS THE NATIONAL RESPONSIBLE GAMBLING PROGRAMME. WINNERS KNOW WHEN TO STOP.
ONLY PERSONS 18 YEARS AND OLDER ARE PERMITTED TO GAMBLE. NATIONAL PROBLEM GAMBLING COUNSELLING
TOLL-FREE HELPLINE 0800 006 008.

V02: VIP HOST

Emerald Resort & Casino

(Vanderbijlpark, Gauteng)

Tsogo Sun welcomes job applications from passionate and hard-working team players who want to be part of our ever growing Tsogo Sun family. We value our employees and provide them with the means to grow within the company, opening many doors in the process. If this is an offer that excites you, send in your application and you could be the newest addition to our family.

Our successful VIP Hosts ...

- manage the **operations of the VIP desk** in an efficient and friendly manner
- **interact** promptly and politely with **guests** face-to-face and on the telephone
- provide excellent **service to guests**, addressing all requirements, questions and concerns professionally
- keep up to date with all **areas, services and functions** of the casino on a daily basis
- work as part of a team and individually to deliver **high quality** standards consistently and accurately.
- assist the casino team on VIP promotions, requests and experiences.

If you have these **qualifications**, join our team: Matric (NQF 4), verbal and written English skills (NQF 4), numeracy skills (NQF 4), computer skills, at least 3 years' experience in related hospitality field and/or customer service position in gaming, ability to work weekends, shifts, and work long hours, ability to work in a smoking environment, answering telephones and fulfilling administrative tasks.

CLOSING DATE: 14 November 2025

To apply, your written application must include:

- CV (maximum 4 pages)
- contactable references (with telephone numbers)
- covering letter with three reasons why you're our top candidate for the job!

For info or to apply, contact the HR Department: phone 016 982 8000 or email emerald.vacancies@tsogosun.com

Only successful applicants will be contacted

Emerald Resort and Casino is an equal opportunity employer.

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