

EMERALD

TSOGO SUN

ENTERTAIN. IT'S WHAT WE DO.

TSOGO SUN PROUDLY SUPPORTS THE NATIONAL RESPONSIBLE GAMBLING PROGRAMME. WINNERS KNOW WHEN TO STOP. ONLY PERSONS 18 YEARS AND OLDER ARE PERMITTED TO GAMBLE. NATIONAL PROBLEM GAMBLING COUNSELLING TOLL-FREE HELPLINE 0800 006 008.

C06: CASH DESK SHIFT MANAGER

Emerald Resort & Casino

(Vanderbijlpark, Gauteng)

Tsogo Sun welcomes job applications from passionate and hard-working team players who want to be part of our ever growing family. We value our employees and provide them with the means to grow within the company, opening many doors in the process. If this is an offer that excites you, send in your application and you could be the newest addition to our family.

Our successful Cash Desk Shift Managers…

- provide **hands-on, close supervision** of all operational activities and personnel within the cash desk environment
- **allocate sufficient competent staff** to ensure smooth Cash Desk operations
- ensure that all Cash Desk **transactions** are performed strictly in accordance with **company policy and procedures**
- keep shift staff **up to date about relevant information** enabling them to do their jobs at a **consistently high standard**
- ensure all **controls** are in place to **protect** the company's assets
- **build positive face-to-face relationships** with customers
- resolve **escalated customer disputes** by balancing customer satisfaction, business and regulatory demands
- bring out the best in their teams through **confident and caring leadership** including coaching and mentoring.

If you have these **qualifications**, join our team: Matric (NQF 4), verbal and written English Skills (NQF 4), Numeracy skills (NQF 4), RPL, strong leadership capabilities and at least three years' experience as a Cash Desk Supervisor.

CLOSING DATE: 09 OCTOBER 2026

To apply, your written application must include:

- CV (maximum 4 pages)
- contactable references (with telephone numbers)
- covering letter with three reasons why you're our top candidate for the job!

For info or to apply, contact the HR Department: phone 016 982 8000 or email emerald.vacancies@tsogosun.com

Only successful applicants will be contacted

Emerald Resort and Casino is an equal opportunity employer.